



Policies

We accept phone orders during our regular business hours. Monday through Friday 8:00 am to 5:00 pm, and Saturday from 10:00am-4:00pm 772.828.6834

PAYMENT INFORMATION

We accept Cashier's Checks and Money Orders made payable to Lewis Five MotorSports. We accept MasterCard, Visa, American Express and Discover. All personal checks are subject to a 10 day hold. For your protection, we do not accept cash through the mail. Credit card orders can only be shipped to the billing address listed with the bank that issued the credit card. C.O.D. orders add \$ 13.00 CA residents, add 8.00% sales tax. Call for Wire Transfer information.

C.O.D. ORDERS

Cashier's Checks or Money Orders will be accepted for C.O.D. orders. If a C.O.D. order is refused, any future order would need to be paid in advance of shipment with a Cashier's Check or Money Order.

SHIPPING All

items will be shipped via UPS Ground Service unless otherwise requested. UPS / FEDEX requires a physical street address; they will not deliver to a P.O. Box. All freight charges are the customer's responsibility. Please note that all freight charges quoted are for UPS Ground Service on the price list. We will be happy to quote you charges for other shipping methods. **All Items shipped on Friday Next Day Air will be delivered on the following Monday. If you would like Saturday delivery for items shipped on Friday only, please contact us for shipping arrangements.**

RETURNS

Should you need to return a part for refund, exchange, or credit, please contact our customer service department for a Return Merchandise Authorization (RMA) number. Most problems, such as installation, can be solved with a telephone call. Lewis Five MotorSports will not accept returned goods without prior authorization. The customer is responsible for freight on all return orders. Parts authorized to be returned, on a non-exchange basis, are subject to a 10% restocking fee. Returns will only be accepted within 10 days of the original date of shipment.

*****NOTE: There are No refunds on custom built orders or parts unless otherwise noted *****

OVERSIZED ITEMS

All items that are considered "oversized" are items that can be shipped via UPS, but at an oversized rate, indicating a minimum fee of a 30lb. package. You will need to contact our Customer Service Department for shipping quotes on all "OS" items.

PRIVACY POLICY

This privacy notice discloses the privacy practices for www.lewisfivemotorsports.com. This privacy notice applies solely to information collected by this web site. It will notify you of the following:

- 1. What personally identifiable information is collected from you through the web site, how it is used and with whom it may be shared.**
- 2. What choices are available to you regarding the use of your data.**
- 3. The security procedures in place to protect the misuse of your information.**
- 4. How you can correct any inaccuracies in the information.**

DAMAGE CLAIMS

Always check the contents of your shipment in the presence of the person delivering the merchandise. Should any damage occur, immediately notify UPS so that all the necessary steps be taken to insure prompt replacement of any damaged goods. Notify Lewis Five Customer Service Department for instructions on returning damaged goods. Lewis Five MotorSports is not responsible for any claims arising from damage notification given after three (3) days of receipt of delivery.

SHORTAGES

Always check the contents of your delivery to ensure that all the parts ordered are received. If you are missing any items please check to see if they have been backordered on the invoice before calling the Customer Service Department. If a shortage has occurred, please contact our Customer Service Department within three (3) days of delivery to insure a prompt replacement. Lewis Five MotorSports assumes no liability after this point.

INTERNATIONAL ORDERS

All international orders must be prepaid before shipment can be sent. Due to the constant fluctuation of currency rates and depending on the items being ordered, your freight fees will vary. It is important that you contact Lewis Five MotorSports for shipping quotes.

Prices Subject to Change Without Notice • Lewis Five MotorSports is not responsible for typographical Errors